

WORKING WITH A HAULER

Commercial and multi-family properties in Arlington with five or more employees or tenants are required to contract recycling pickup with a permitted hauler. A list of these haulers can be found on the Arlington County website: <http://recycling.arlingtonva.us/>

STEP 1: KNOW WHAT YOU NEED

Research the different sizes of wheeled carts and dumpsters available and think about what would be best to meet the needs of your property.

Most of what gets thrown out is actually recyclable. Reducing the size of your trash dumpster and acquiring a larger recycling dumpster in most cases makes the most sense and will probably reduce costs.

STEP 2: HOW TO CHOOSE A HAULER. SHOP AROUND!

Ask your neighbors how their recycling hauler is meeting their needs. Consider asking if they would like to share use of the recycling and trash dumpsters and therefore share the cost. Oftentimes, owners will use the same hauler for their trash and recycling services to increase savings.

Remember — you are the customer. It's your right to shop around for the best price on hauling services.

What to ask?

- Container size suggestion. Compare that to your initial research to determine the most cost effective solution for your property's needs.
 - Remember: Recycling must be picked up at least once a week.
- Collection system: single-stream (all materials in one container) or dual-stream (multiple recycling containers to separate materials).
- Materials accepted
- Minimum amount required for pickup
- Amount of contamination tolerated and what the penalties may be
- Location of recycling container on property and how much space is needed
- Labels: will the container come properly labeled as required by code.

STEP 3: MAKING THE FINAL DECISION

Know your contract. Ask for a copy of the active contract from the hauler if you don't already have one. Be aware of the length/term of your contract and when the date is for renewal. This is the best time to negotiate changes.

Tonnage is usually not included on the invoice, even for roll-offs. Ask for the tonnage receipts or copies that come directly from Energy-from-Waste facility or landfill for trash and the material recovery facility for recycling. Contracts can be adjusted to make payment dependent upon receipt of these tonnage tickets.

Find out if you have a specific account representative or point of contact in order to make changes to your service.